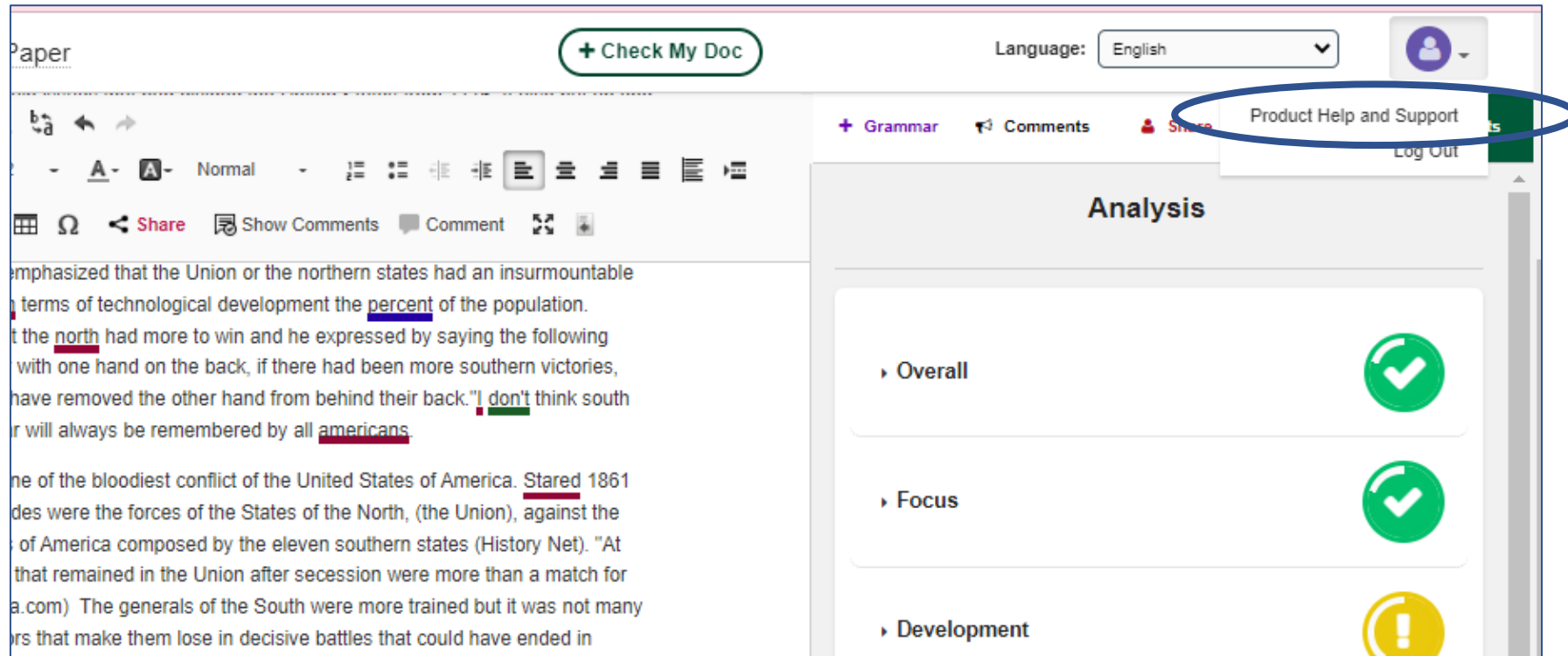


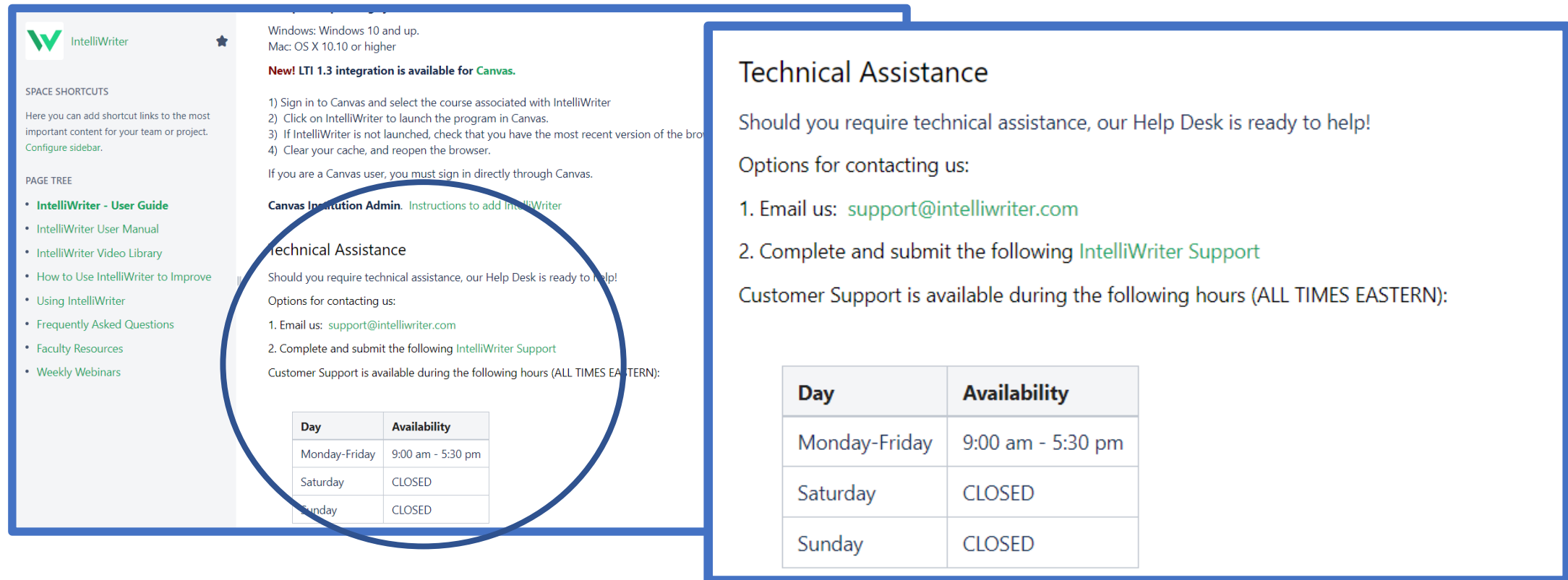
# Navigating IntelliWriter™ Support

When logged into IntelliWriter, you can access a variety of student and faculty resources by first selecting your profile drop down and clicking “product help and support.”



# Navigating IntelliWriter™ Support

Here you will find a variety of on-demand support tools including User Guides, Videos, System Requirements, and contact information for our Technical Assistance team.



The screenshot shows the IntelliWriter support page. A blue callout box highlights the 'Technical Assistance' section, which includes the following text:

**Technical Assistance**

Should you require technical assistance, our Help Desk is ready to help!

Options for contacting us:

1. Email us: [support@intelliwriter.com](mailto:support@intelliwriter.com)
2. Complete and submit the following [IntelliWriter Support](#)

Customer Support is available during the following hours (ALL TIMES EASTERN):

Day	Availability
Monday-Friday	9:00 am - 5:30 pm
Saturday	CLOSED
Sunday	CLOSED